

November 1, 2004

Ron's Painting
33 Timberland Circle S
Fort Myers, FL 33919

Dear Mr. Rooker:

Thank you for the beautiful job you have done painting the interior of our home. We knew the work would be neat and professional judging by the exterior painting you did last year. The interior was different in that we were away from home during the process and there were a variety of rooms and colors. All the furniture was in place, the carpets clean and the drapes rehung when we returned. And, of course, the paint was perfect.

We look forward to working with you in the future.

Sincerely,

A handwritten signature in cursive script that reads "Betty Porell". The signature is written in dark ink and is positioned above the printed name.

Betty Porell